

QUALITY POLICY

PATELEC GROUP has been on the market for over 50 years, with high technological know-how and world-renowned experience in the production of power cables.

Our mission is to become a leader in the low-voltage power cord industry by manufacturing custom-made products that meet comprehensive safety, quality and environmental requirements.

The strategic goals of the Patelec Group are:

- continuous improvement of the Quality Management System with a particular focus on customer requirements;
- developing a product range that meets customer requirements in accordance with applicable legal regulations and standards, while minimizing the negative impact of these activities on the environment;
- maintain the partner's view of trust, reliability, and credibility.

Assuming that the level of customer satisfaction depends on the quality of the products and services we offer, as well as on the competence of our employees and resources, we implement the above strategic goals by:

- selection of suppliers of raw materials, materials and services that meet the requirements of interested parties, including ongoing verification of supplies and periodic qualification of suppliers;
- professional development of employees by improving their qualifications and ensuring good working conditions;
- expansion of technical facilities by equipping the company with modern equipment, devices and technologies;
- monitoring, measurement and improvement of implemented processes along with ongoing analysis of the degree of customer satisfaction;
- optimization of the production process.

The company's Management ensures that quality policy and the resulting quality objectives are understandable to all participants of these processes and have been implemented. At the same time, the Top Management guarantees that the necessary resources and means for implementation the above quality objectives have been provided and ensured.



Signature of Board Chairman
Roberto Ziletti

Legnica, 14.11.2022